

Important Information Social Welfare Office (Sozialamt)/ effective until 30.06.2020

- the Social Welfare Office is only contactable by telephone or email
- Emergencies have to be announced by phone beforehand
- Cash payments will be on the 30./31.03.2020
- **VERY IMPORTANT: These cash payments will be for April and May!!! Meaning there will be NO cash payments in May!!**
- Because the Immigration Office is closed also, the cash payments will be payed even if the ID papers have expired!
- **the cash pay-out will be at the city treasury (Stadtkasse) the city treasury will only be open on the 31.03.2020 and the 02.04.2020!!**
- limited benefits will persist. Anyone who usually receives vouchers will also get cash payments instead for April and May.
- If you are working and receive additional payments from the Social Welfare Office, they will calculate the additional payments on the basis of a fictional income at this time.
- Anyone who receives limited payments to their account will receive these ongoing without an official note.